

Dear Valued Customer,

We are grateful for your continued partnership and trust in IDEX Health & Science. As a company dedicated to providing high-quality products and services, we understand the importance of keeping our customers informed about factors that may impact pricing or delivery timelines.

As you are aware, there have been ongoing changes to tariff regulations that affect goods and materials imported into the United States. Despite ongoing mitigation efforts, these new tariffs have led to increased costs that we cannot absorb. We will continue to identify options to reduce tariff impact.

Based upon the current tariff impact, we will be implementing a price surcharge on the affected products shipping on or after April 21st, 2025. This adjustment is necessary to offset some of the on-going rise in tariff-related costs. These surcharges are included in the pricing in our webstore.

We are committed to being your trusted partner. In these dynamic and fast evolving times, we look forward to collaborating with a focus on open communication. While we are making every effort to mitigate current and future impact, we do expect there will be more changes going forward. Should you have any questions or concerns, please feel free to reach out to your specific Customer Service Representative or the Customer Service team at IHSInquiry@idexcorp.com. We value your feedback and are here to assist you in any way we can.

Thank you,

IDEX Health & Science